



PHILIPPINE CHARITY  
SWEEPSTAKES OFFICE

# **ACCOMPLISHMENT REPORT**

**1<sup>st</sup> Quarter CY 2014**  
(January – March)

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**SALES REVENUE**

PCSO generates revenue from the sales of its main gaming products, namely: **Lotto**, Lotto Express (**Keno**) and **Sweepstakes**.

For the first quarter of CY 2014, the combined retail receipts of the three products is **Php 8,363,601,440.00**, with Lotto contributing 92% or **Php 7,686,030,680.00**, followed by Lotto Express (Keno) with 7.8% or **Php 652,570,760.00**, and Sweepstakes with 0.2% or **Php 25,000,000.00**, as shown in Table 1.

**Table1.** Sales Revenue from PCSO products for the period January to March 2014

PRODUCTS	AMOUNT( In Php)	PERCENTAGE (%)
• LOTTO	7,686,030,680.00	92.0%
• LOTTO EXPRESS (KENO)	652,570,760.00	7.8%
• SWEEPSTAKES	25,000,000.00	0.2%
<b>Total</b>	<b>8,363,601,440.00</b>	<b>100%</b>

As reflected in above table, the bulk of the revenue generated by PCSO clearly comes from the sales of the various Lotto games.

A review of the sales revenue for each product and the total sales revenue covering the same period in CY 2014 and CY 2013 as presented in Table 2 shows that the sales revenue for the first quarter of CY 2014 is higher compared to the same period of the previous year with an increase in lotto sales in the amount of **Php 245,134,980.00**, Keno at **Php267,110,070.00** and Sweepstakes at **Php 25,000,000.00**, resulting to an increase of **Php 537,275,050.00** in total sales revenue for the said quarter.

**Table 2** Comparison of PCSO products Sales Revenue for January to March 2013 and January to March 2014

PRODUCTS	SALES REVENUE (January – March)		VARIANCE	
	2014	2013	Amount	%
• LOTTO	7,686,030,680.00	7,440,895,700.00	245,134,980.00	3.29%
• LOTTO EXPRESS(KENO)	652,570,760.00	385,460,690.00	267,110,070.00	69.40%
• SWEEPSTAKES	25,000,000.00	0.00	25,000,000.00	100%
<b>Total</b>	<b>8,363,601,440.00</b>	<b>7,826,356,390.00</b>	<b>537,245,050.00</b>	<b>6.86%</b>

**OTHER REVENUES**

Other revenues of the agency are derived from shares in Small Town Lottery (STL) and Bingo Milyonaryo (BingoM) which is on experimental test run for one year.

For the period January to March 2014, the shares from **Small Town Lottery (STL)** and **Bingo Milyonaryo** totalled **Php736,575,042.00** of which **98.46%** amounting to **Php725,242,479.00**, was posted by the **STL** while the remaining **Php11,332,563.00**, representing **1.54%** of the total sales, was generated by Bingo Milyonaryo.

## 1. SALES PERFORMANCE

*There are numerous worthwhile charity and welfare-related projects all over the country that benefit from the revenues generated by the various PCSO games. The revenues fund various pro-poor, medical and health-related services for the millions of indigent patients nationwide whom the agency is mandated to serve.*

### 1.1 LOTTO AND LOTTO EXPRESS (KENO)

**Table3.** Comparative Sales Performance of each Department

PCSO GAMES	SALES (January - March)			VARIANCE	
	Actual Sales		Target for 2014	Actual Sales	2014
	2014	2013		2014 vs. 2013	Actual vs. Target
<b>A. Lotto</b>	<b>7,686,030,680.00</b>	<b>7,440,895,700.00</b>	<b>8,696,809,969.00</b>	<b>3.29%</b>	<b>-11.62%</b>
NCR	2,822,418,840.00	2,706,845,680.00	3,129,191,105.00	4.27%	-9.80%
NCL	861,307,680.00	840,678,770.00	961,292,660.00	2.45%	-10.40%
STBR	1,376,609,430.00	1,345,684,960.00	1,564,434,653.00	2.30%	-12.01%
Visayas	1,654,340,260.00	1,625,087,010.00	1,912,123,338.00	1.80%	-13.48%
Mindanao	971,354,470.00	922,599,280.00	1,129,768,213.00	5.28%	-14.02%
<b>B. Lotto Express (Keno)</b>	<b>652,570,760.00</b>	<b>385,460,690.00</b>	<b>863,615,518.00</b>	<b>69.30 %</b>	<b>-24.44%</b>
NCR	301,580,100.00	152,468,450.00	384,552,018.00	97.80%	-21.58%
NCL	121,369,690.00	57,430,480.00	139,163,445.00	111.33%	-12.79%
STBR	152,023,520.00	93,283,020.00	195,639,570.00	62.98%	-22.29%
Visayas	50,285,940.00	49,845,190.00	96,018,320.00	.88%	-47.63%
Mindanao	27,311,510.00	32,433,550.00	48,242,165.00	-15.79%	-43.39%
<b>TOTAL</b>	<b>8,338,601,440.00</b>	<b>7,826,356,390.00</b>	<b>9,560,425,487.00</b>	<b>6.55%</b>	<b>-12.78%</b>

For the period January- March 2014, all departments under the Branch Operations Sector surpassed their actual sales generated for the same period in CY 2013, except for Mindanao Department with respect to keno. This was due to the calamities in the Visayas and Mindanao that adversely affected the operations of lotto terminals. Although other departments did not exceed their sales, the combined sales performance of all the departments, however, still exceeded by 6.55% or **Php 512,621,860**, the revenues generated during the same period last year.

It is worth mentioning that Keno sales increased by 69.30% or **Php 267,110,070**, with the NCL Department posting the highest increase at 111.33% or **Php 63,939,210**.

However, it is to be noted that none of the departments met the target sales for the said period.

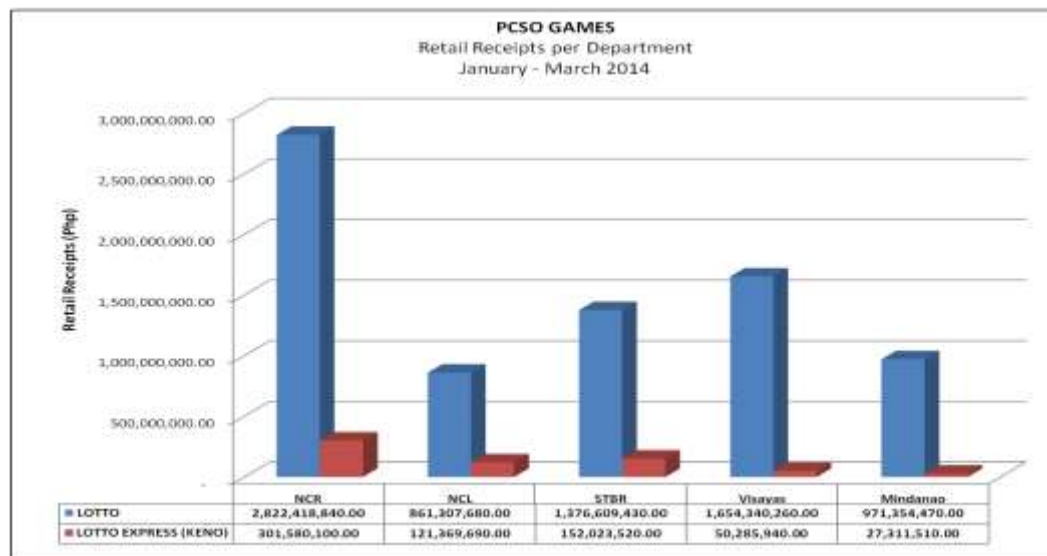


Figure1. Comparative sales performance of each department for Lotto and Keno

**Figure1** above shows the sales contribution to the retail receipts of Lotto and Lotto Express (Keno) per department and **Figure2** below presents the percentage share of the five (5) departments in the total retail receipts in the first three months of 2014. Contributing **Php3,123,301,410.00** or **37.47%** share to the total retail receipts (**Figure2**) is the **NCR (National Capital Region) Department** posting the highest revenues for both Lotto and Lotto Express. The **Visayas Department**, during the period covered, posted the 2<sup>nd</sup> highest retail receipts with sales revenues of **Php1,703,393,220.00** representing **20.44%** of the total retail receipts of the Lotto and Lotto Express (Keno) games. Ranking 3<sup>rd</sup> with **18.33%** share (Php1,527,807,030.00) to the total retail receipts for the period January to March 2014 is the **STBR (Southern Tagalog and Bicol Region) Department**. Adding **11.98%** (**Php998,616,210.00**) and **11.78%** (**Php982,360,380.00**) share to the January to March 2014 retail receipts of the Lotto and Lotto Express are the **Mindanao** and **NCL** departments, respectively.

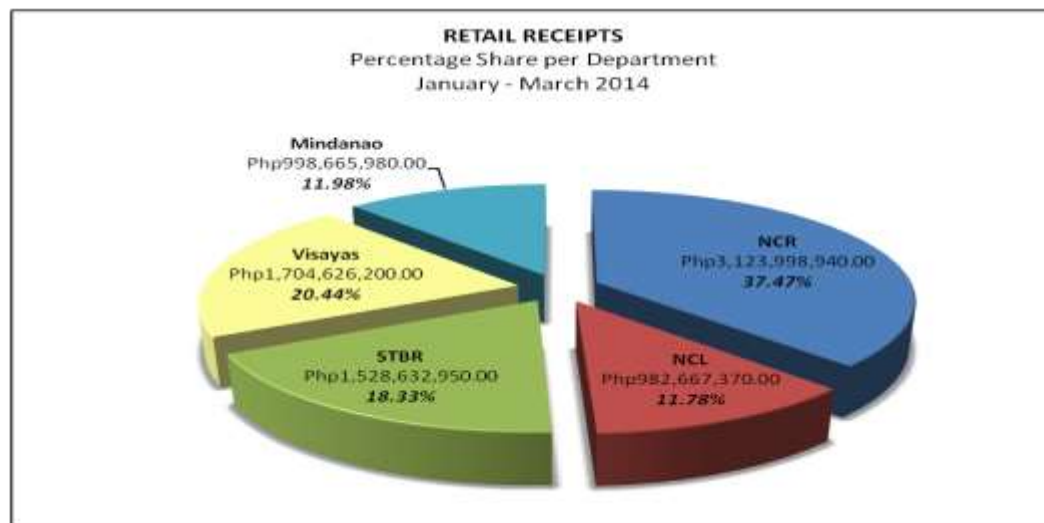


Figure2. Percentage share of the five (5) Departments to the total retail receipts of Lotto and Keno for Jan – Mar 2014

## 1.2 SMALL TOWN LOTTERY (STL) AND BINGO MILYONARYO(BINGOM)

Table4. Comparative Performance of each Department in Small Town Lottery

PCSO GAMES	SALES (January - March)		VARIANCE
	2014	2013	
<b>A. Small Town Lottery</b>	<b>725,242,479.00</b>	<b>645,478,931.00</b>	<b>12.36%</b>
NCL	386,971,915.00	330,507,283.00	17.08%
STBR	230,359,858.00	212,349,436.00	8.48%
Visayas	107,910,706.00	102,622,212.00	5.15%
<b>B. Bingo Milyonaryo</b>	<b>11,332,563.00</b>	-	-
<b>TOTAL</b>	<b>736,575,042.00</b>	<b>645,478,931.00</b>	<b>14.11%</b>

Topping the highest sales revenue earner for STL is the **NCL Department** with **Php 386,971,915**, contributing more than half of the total sales generated for the 1<sup>st</sup> quarter of this year. Second highest contributor is the STBR Department with **Php 230,359,858**, followed by the Visayas Department contributing **Php 107,910,706**. All of the Departments exceeded their last year's sales for the same period resulting to a **12.36%** increase in the total sales of STL.

**INCREASED NUMBER OF OUTLETS**

**Table5.** Number of Lotto and Lotto Express Outlets

	<b>LOTTO</b>	<b>LOTTO EXPRESS (KENO)</b>	<b>TOTAL</b>
• Number of outlets as of December 31, 2013	6,556	675	7,231
• Additional Outlets for January – March 2014	894	391	1,285
<b>TOTAL No. of Outlets</b>	<b>7,450</b>	<b>1,066</b>	<b>8,516</b>

The number of Lotto Express outlets increased by **57.92%**, from 675 in 2013 to 1,066 in the first three months of the current year (Table5). Lotto outlets increased by 894 outlets, posting a **13.63%** growth in the number of Lotto outlets in the first quarter of 2014. The opening of the additional **1,285** new outlets for Lotto and Lotto Express (Keno) does not only make PCSO products more accessible to gaming public but it also creates greater opportunity for livelihood to lotto and keno agents and their employees, thereby contributing to the effort of the government to generate employment.

**ADDITIONAL PCSO BRANCH OFFICES**



**CAPIZ BRANCH**  
Provincial Capitol of Capiz, Roxas City  
(January 17, 2014)



**ILOCOS NORTE BRANCH**  
Municipal Trial Court Bldg.  
G/F Brgy. 3 San Ildefonso, San Nicolas, Ilocos Norte  
(February 24, 2014)



**BUKIDNON BRANCH**  
Capitol Grounds, Malaybalay City, Bukidnon  
(March 24, 2014)

Figure3. Newly-opened PCSO Branch Offices

In line with the objective to improve and make services more accessible to remote and underserved areas of the country, the PCSO opened three (3) new branch offices in **Capiz, Ilocos Norte** and **Bukidnon** during the period covered (Figure3).

The opening of these branch offices is expected to strengthen the revenue generation activities of the office in the areas and will consequently provide more effective means to address the increasing medical and health needs of the disadvantaged sectors of society as services offered in the PCSO Head Office and Satellite Office are also available in branch offices. Support and assistance to lotto agents in these offices will be more accessible as well.

To date, thirty eight (38) branch offices are now operational and are located in key strategic locations taking into account the population, marketability of PCSO games and poverty incidence in the areas.

## COST – SAVING MEASURES

Table6. Savings from the rental fees for the period January to March 2014

BRANCH OFFICE	RENTAL RATES PER MONTH (Php)		SAVINGS (Php)
	OLD	NEW	
• Zamboanga	67,082.40	Free	49,442.40
• Pangasinan	40,516.88	Newly Transferred	-
• Misamis Oriental	65,882.36	Newly Transferred	-
• Nueva Ecija	26,129.00	Free	52,258.88
<b>TOTAL.....</b>	<b>199,610.61</b>		<b>101,701.28</b>

Efforts not only to make PCSO offices more accessible to its clientele and mandated beneficiaries but also to implement cost-effective measures in the over-all operations of branch offices are continuously being undertaken by the agency. Among these efforts are identifying strategic locations for branch offices, prioritizing rent-free spaces and government-to-government transactions.

For the period covered, a total of **Php101,701.28** savings from rental fees was generated (Table 6). An estimated monthly savings of **Php199,610.34** as a result of the transfer of the Zamboanga, Pangasinan, Misamis Oriental and Nueva Viscaya branch offices will be generated.

At the start of the year 2014, PCSO undertook several measures to boost the sales of its products. Aiming to generate funds to address the increasing demands for charity assistance, the following were accomplished during the first quarter:

- A special draw, the “**Sweepstakes Partner Tayo Draw**” with PMAAAI was held last January 12, 2014. Per Board Resolution No. 248 Series of 2013, a “Partner Tayo Sweepstakes Program” was established where part of the proceeds of the draw would augment the Philippine Military Academy Alumni Association, Inc. (PMAAAI) resources for their various projects such as: **Scholarship Program** for the dependents of deceased cavaliers; **Faculty Development Program** of the PMA; **Legal Assistance Program** of the PMAAAI; and **Welfare Projects** for PMAAAI members. The PMAAAI entered into an agreement with PCSO to sell 50,000 sweepstakes booklets worth Php25,000,000.00 at Php500.00 per booklet. PMAAAI had the responsibility to distribute and sell them which entitled them to 80% share of the Charity Fund of the draw.
- A variation of the Traditional Sweepstakes, the **Mini Sweepstakes Game** was conceptualized, approved by the Board and launched last February 9, 2014 with ticket price of Php5.00 per share, offering Php80,000.00 for the first prize per ticket share or Php400,000.00 per whole ticket.
- After a thorough review of the newly approved PCSO games – the **Rainbow** and the **Peryahan Games**, the Gaming Sector is preparing for the implementation and launching of these games.

Table7. Number of draws held for each PCSO games

PCSO Games	No. of Draws
• EZ2 Lotto	267
• Suertres Lotto	267
• Bingo Milyonaryo	267
• 4-Digit Game	38
• 6 Digit Game	38
• Lotto 6/42	38
• Mega Lotto 6/45	38
• Super Lotto 6/49	38
• Grand Lotto 6/55	38

- Three (3) Sweepstakes Races were held during the first quarter: the **PCSO Special Maiden Sweepstakes Race** conducted on February 15, 2014 with eleven (11) entries and three (3) winners; **PCSO Freedom Cup Race** held last February 23, 2014 with ten (10) entries and three (3) winners; and the **PCSO Special Maiden Sweepstakes Race** held last March 22, 2014 with nine (9) entries and three (3) winners.

## 1. Individual Medical Assistance Program

The Individual Medical Assistance Program (IMAP) aims to help charity patients by providing financial assistance for hospitalization expenses, laboratory procedures and purchase of medicines, chemotherapy drugs, dialysis solutions, antibiotics, implants, devices and other medical needs.

Table8. 2013 – 2014 IMAP per nature of request

NATURE OF REQUEST	JANUARY-MARCH 2013		JANUARY-MARCH 2014		Percentage	Percentage
	NO. OF CASES	AMOUNT (PHP)	NO. OF CASES	AMOUNT (PHP)	Increase/Decrease in the no. of cases	Increase/Decrease in the amount of assistance
• Chemotherapy	4446	128,646,217.76	4573	193,166,728.00	3%	33%
• Cobalt/Braochytherapy/Radiators/Linear accelerator	513	14,282,525.00	264	10,888,420.00	-94%	-31%
+ Dialysis (Hemo and Peritoneal)	6032	120,159,400.00	4928	102,441,721.00	-22%	-17%
+ Hearing Aid/Cochlear Implant	202	6,501,800.00	98	5,082,700.00	-106%	-28%
• Hospitalization	7818	250,007,393.22	8314	433,288,945.12	6%	42%
• Implant/Prosthesis/Sterb/Facemaker/Shunt	927	48,471,800.00	985	66,421,700.00	6%	28%
• Laboratory and Diagnostic Procedures	786	11,462,901.00	884	13,055,673.00	11%	12%
+ Medical appliance and supplies	49	1,430,000.00	25	620,500.00	-96%	-130%
+ Medicines	2877	47,502,887.00	2520	56,881,132.00	-8%	18%
• Operation	886	36,258,700.00	523	23,126,052.00	-66%	-65%
+ Other Treatment	73	3,380,700.00	57	3,318,000.00	-28%	-1%
• Others	17	463,800.00	24	573,800.00	29%	19%
<b>TOTAL</b>	<b>24,426</b>	<b>671,567,923.98</b>	<b>23,195</b>	<b>910,836,371.12</b>	<b>-6%</b>	<b>26%</b>

### 1.1 IMAP under the Charity Assistance Department

From January to March 2014, a total of **23,195** individual cases were served for a total amount of **Php910,838,371.12** approved assistance including carry-over cases (3%) from 2013 and new cases (84%) for 2014. This means an average assistance of **Php39,268.00** per client.

A review of the data in Figure 4 shows that the largest portion or **47.57%** of the total IMAP fund was utilized to respond to the **8,314 hospitalization requests** amounting to **Php433,288,945.12**. Requests for **chemotherapy** ranked 2<sup>nd</sup> with **21.21%** of the

total IMAP fund amounting to **Php193,156,728.00**, while requests for dialysis ranked 3<sup>rd</sup> or **11.25%** of the total IMAP.

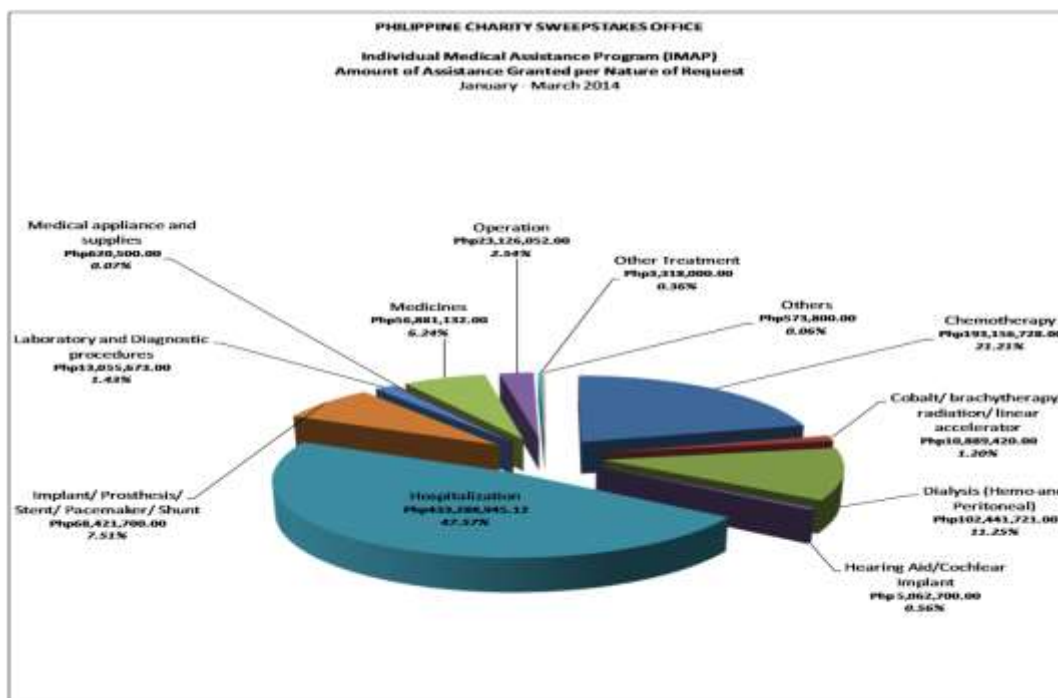


Figure4. Percentage share of each request in the January to March 2014 IMAP fund

Of the approved assistance to individual clients, a total of 23,061 Guarantee Letters were released with a total value of **Php907,002,835.00** during the first quarter of the year.

A comparative summary of the number of patients served for the 1<sup>st</sup> quarter of 2013 and 2014 based on the nature of request shows that requests for **hospitalization**, **dialysis** and **chemotherapy** are consistently the **top three** (3) requests as presented in Table9. Moreover, the regional distribution of patients served shows that patients from **NCR, Region IV – A and Region III** received the biggest assistance as shown in Table 9.

Table9. Two-year Regional Distribution of IMAP

REGION	NUMBER OF CASES			AMOUNT OF ASSISTANCE GRANTED		
	Jan - March 2013	Jan - March 2014	VARIANCE	Jan - March 2013	Jan - March 2014	VARIANCE
• NCR	13,978	15,141	8%	388,576,683.76	592,132,189.12	34%
• CAR	215	87	-147%	6,538,200.00	4,935,000.00	-32%
• I	544	248	-119%	14,345,600.00	11,765,500.00	-22%
• II	357	231	-55%	10,307,400.00	10,525,233.00	2%
• III	3,563	2,821	-26%	92,205,946.03	99,980,528.00	8%
• IV-A	4,751	3,901	-22%	123,771,717.19	150,079,848.00	18%
• IV-B	223	173	-29%	6,973,450.00	6,836,000.00	-2%
• V	302	217	-39%	10,008,968.00	9,403,700.00	-6%
• VI	239	89	-169%	7,171,100.00	8,368,543.00	14%
• VII	48	25	-92%	1,958,200.00	1,501,300.00	-30%
• VIII	96	166	42%	4,058,459.00	9,502,030.00	57%
• IX	27	28	4%	1,327,400.00	1,300,000.00	-2%
• X	28	25	-12%	2,109,500.00	1,934,500.00	-9%
• XI	12	7	-71%	674,800.00	572,000.00	-18%
• XII	23	14	-64%	947,600.00	610,400.00	-55%
• XIII	13	16	19%	354,900.00	1,046,600.00	66%
• ARMM	7	6	-17%	228,000.00	343,000.00	34%
<b>Total</b>	<b>24,426</b>	<b>23,195</b>	<b>-5%</b>	<b>671,557,923.98</b>	<b>910,836,371.12</b>	<b>26%</b>

## 1.2 IMAP Implementation by the PCSO Branches

A total of 38 branches are currently implementing the IMAP in key provinces/cities nationwide.

- From January to March, 2014, a total of **21,045** individual cases were processed amounting to **Php311,158,191.87** showing a 10.99% increase in the number of cases and 34.94% increase in the amount of assistance compared to 2013 data (Table10). Moreover, an average assistance of **Php14,785.00** per client for the 1<sup>st</sup> quarter of 2014 was noted while the average assistance per client in 2013 was only **Php10,806.00**, increasing the assistance by **26%**.

Table10. Branch offices IMAP implementation for the period January to March 2014

PER NATURE OF REQUEST	JANUARY TO MARCH 2013		JANUARY TO MARCH 2014		% Cases	% Amount	Percentage Increase/Decrease in Case	Percentage Increase/Decrease in Amount
	# of Cases	Amount (Php)	# of Cases	Amount (Php)				
• Hospitalization	8,946	111,161,535.48	9,451	137,817,063.21	44.91%	44.29%	5.64%	23.98%
• Dialysis (Hemo and Peritoneal)	4,163	48,877,118.51	7,453	114,293,247.00	35.41%	36.73%	79.03%	133.84%
• Chemotherapy	1,795	18,658,479.78	1,193	29,923,235.54	5.67%	9.62%	-33.54%	60.37%
• Medicines	2,389	11,906,499.61	1,228	10,633,703.12	5.84%	3.42%	-48.60%	-10.69%
• Operation	78	1,322,914.00	97	1,401,150.00	0.46%	0.45%	24.36%	5.91%
• Implant/Prosthesis/Stent/Pacemaker/Shunt	98	1,835,482.30	108	2,700,347.00	0.51%	0.87%	10.20%	47.12%
• Cobalt/brachytherapy/radiation/linear accelerator	71	2,101,400.00	167	5,942,100.00	0.79%	1.91%	135.21%	182.77%
• Laboratory /Diagnostic procedures	1,016	5,335,181.65	1,164	7,215,164.00	5.53%	2.32%	14.57%	35.24%
• Hearing Aid	16	160,088.00	21	209,988.00	0.10%	0.07%	31.25%	31.17%
• Other Treatment	12	96,300.00	26	408,700.00	0.12%	0.13%	116.67%	319.21%
• Medical Supplies and Appliance	30	194,055.00	30	150,734.00	0.14%	0.05%	0.00%	-22.32%
• Transplant	1	340,000.00	0	-	0.00%	0.00%	0.00%	0.00%
• Others	118	442,400.00	107	467,760.00	0.51%	0.15%	-9.32%	5.73%
<b>TOTAL</b>	<b>18,733</b>	<b>202,431,454.33</b>	<b>21,045</b>	<b>311,158,191.87</b>	<b>100.00%</b>	<b>100.00%</b>	<b>12.34%</b>	<b>53.71%</b>

- A comparative summary of the number of patients served for the 1<sup>st</sup> quarter of 2013 and 2014 based on the nature of request showed that requests for hospitalization and dialysis consistently ranked 1<sup>st</sup> and 2<sup>nd</sup>, respectively. The 3<sup>rd</sup> and 4<sup>th</sup> highest have moved from chemotherapy (in 2013) to medicines (in 2014).

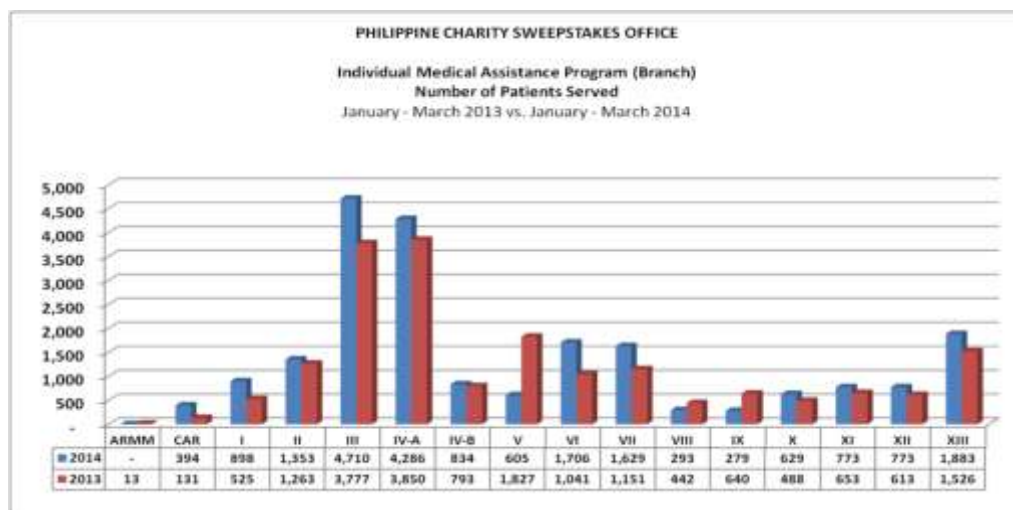


Figure5. Branch offices IMAP implementation per region

- Moreover, the regional distribution of patients served showed that branches from regions III and IV – A served the most number of patients both in 2013 and 2014.

## **2. Endowment Program**

*The Endowment Fund Program enables charity patients to access medical care, medicines, drugs, medical and surgical supplies, and diagnostic procedures for the management and treatment of various illnesses through the funding assistance allocated directly to government and private hospitals. The program offers a more responsive way of addressing the needs of charity patients since the fund is readily accessible in the partner agency and may be availed of on the basis of established guidelines.*

The proposed hospital partners for the 2014 Endowment Fund Program have been finalized and are ready for submission to the AGM for Charity Sector based on previous discussions of parameters/directions set by the Management for the program. However, recent developments with DOH, PhilHealth and other agencies involved in the promotion of the Universal Health Care System in the country, necessitate revision of focus and prioritization in terms of providing the Endowment Fund to appropriate partners in NCR as well as in the provinces/cities nationwide.

The revised matrix of Endowment Fund Partners for 2014 includes various public (including the military and PNP) and private hospitals nationwide. The final matrix of proposed Endowment Fund Partners for 2014 together with the proposed Endowment Fund Program Expanded Coverage was submitted on April 4, 2014.

From January to March 2014, a total of 84 prospective EF partners were acknowledged and two (2) agencies were visited by concerned staff, subsequently, corresponding feedback reports were submitted.

### 3. Institutional Assistance Program

*The PCSO supports charitable institutions which implement welfare services to the disadvantaged sectors of the society. It provides financial assistance in the upgrading of health care facilities, purchase of medical supplies and equipments, construction and renovation of hospitals, municipal health centers, day care centers and private charitable and welfare institutions.*

During the period covered, PCSO, through the following programs, extended assistance to various charitable works in the amount of **Php37,082,400.00**.

- Financial Assistance to Institutional Partners – **Php175,000.00**
- Financial Assistance for the Purchase of Medicines and Medical Supplies – **Php362,400.00**
- Financial Assistance to the Victims of Calamities – **Php36,540,000.00**
- Grants and Subsidies – **Php5,000.00**

### 4. Out-patient Consultation Program

*The PCSO renders medical services to indigent patients, both referral and walk-ins, and PCSO officials and employees, through its Out-patient Consultation Program. The services include free consultation, treatment of minor surgeries, ambulance conduction, emergency care and provision of free basic medicines.*

For the period covered, a total of **15,164 indigent patients** and PCSO officials and employees in need of medical and dental attentions were served under the Out-patient Consultation Program. The amount of **Php1,248,434.39** was disbursed in the implementation of this program in the first quarter of the year. Data in Table11 reflects the increase in the number of patients served by 10.43% and in the amount allocated in the implementation of the program by 123.50% in the first quarter of 2014.

Table 11. Out-patient Consultation Services for the period January to March 2014

<b>Out-patients Services Program</b>	<b>Jan – March 2014</b>	<b>Jan – March 2013</b>	<b>Variance</b>
• Number of patients served	15,164	13,732	10.43%
• Total Amount disbursed	Php1,248,434.39	Php558,571.92	123.50%

## 5. Medical and Dental Mission Program

*PCSO resident doctors and nurses attend to the medical and dental needs, diagnose and treat patients, and communicate primary healthcare education to local communities through the conduct of free medical and dental missions. This program provides direct consultation and access to medicines along with hands-on medical work.*

As PCSO's contribution to the government's health promotion campaign, a total of **2,982 patients** benefited from the eight (8) medical and dental missions conducted in various parts of the country. The amount of assistance provided for the implementation of this program reached **Php53,750.37**.

## 6. Medicine Donation Program

In partnership with **26 institutions** and **LGUs**, **Php421,099.45** worth of medicines, through the Medicine Donation Program of the Medical Services Department, was made available to PCSO beneficiaries.

**I. APLA/WLA 2014 Business Seminar Preparations**

The APLA/WLA 2014 Business Seminar will be held in the Philippines for the first time. The seminar will be hosted by the Philippine Charity Sweepstakes Office. This is the first time that the Agency will be hosting an international event and would be a milestone achievement fitting for its 80<sup>th</sup> Anniversary Celebration.

With only a few months to prepare for the said event, the management had to act immediately to keep the ball rolling in order to achieve a well organized event. Several committees were constituted to attend to the different aspects of the event and needs of the attendees. Hotel booking, arrival and departure of guests, transportation, leisure activities, corporate giveaways and security of the attendees were carefully considered by PCSO. Inter-agency meetings with concerned agencies and institutions like the Bureau of Immigration, Bureau of Customs, Philippine National Police, Department of Tourism, Manila International Airport Authority, Department of Foreign Affairs and the Presidential Security Group were conducted to ensure a well coordinated action among agencies concerned.

Likewise, the APLA Committee also conducted ocular inspection to different venues/places like the Intramuros Walled City, Tagaytay, Wack Wack Golf and Country Club where the attendees could relax before the actual seminar. An array of giveaways was chosen to make sure that PCSO will only give meaningful giveaways truly reflective of Philippine arts and culture. Meetings with various cultural dance and singing groups were also conducted to perform Kundiman and cultural dances of the Philippines during the closing dinner.

As the event gets closer and towards the end of the first quarter, the Committee became more occupied with the run through and finalization of the details of the success of the event.

**II. CAS and HRIS**

Included in the 2014 ISSP is the acquisition of Computerized Accounting System (CAS) and Human Resource Information System (HRIS). The bidding for both systems has commenced and evaluation of the most responsive bid is ongoing.

The Computerized Accounting System aims to facilitate the recording of financial information and preparation of periodic financial reports. With the automation of the Agency's accounting system in place, the Accounting and Budget Department will be able to provide the following:

1. Timely financial information necessary for purposes of top management and regulatory agencies;
2. Complete disclosure of the financial information resulting from PCSO's activities;
3. Effective control over company assets and funds;
4. Reliable accounting reports as the basis for operating plan recommendations, implementation and control;
5. Increased operational efficiencies;
6. Contribution to the realization of PCSO's vision to be ISO-certified by year 2014.

The automation of the agency's web-based Human Resource Information System (HRIS) will include the following modules: Leave Administration, Timekeeping, Payroll, Personnel Action, Personnel Services and Training which will be installed in all PCSO offices, including the branches, with an estimated 50 active HR and Accounting personnel for a total of 2000 employees with different levels of system access.

It is expected that both the Computerized Accounting System and the Human Resource Information System will be in place in the second half of the year, thereby making accounting and personnel services more efficient.